

# Certificate of Registration

This is to Certify that The Information technology — Service management — Part 1: Service management system requirements



## LIFELINE ENTERPRISES

105, JOAVAN TOWERS, G.S.ROAD, SHILLONG 793 002, MEGHALAYA, INDIA

Has been assessed and found to conform with the requirements of:

### ISO/IEC 20000-1:2018

For the following scope

SALES AND SERVICE OF INFORMATION TECHNOLOGY AND OFFICE AUTOMATION PRODUCTS

**Certificate Number: TSNUK29480**

Date of certification: 26-05-2023

1st Surveillance Audit date: 25-05-2024

2nd Surveillance Audit date: 25-05-2025

Certificate Expiry: 25-05-2026

Signed on Behalf of TSN Certification Limited

  


**Director of Certifications**

### TSN Certification Limited

Registered with The Registrar of Companies for England and Wales (UK), Registration No. 13793893  
UK Address: 17 King Edwards Road, College House, Ruislip, London, United Kingdom, HA4 7AE (UK)  
India Address: 5/133, Ground Floor, Vineet Khand-5, Gomti Nagar, Lucknow, Uttar Pradesh-226010

The certificate remains the property of TSN Certification Limited to whom it must be returned on request. Lack of fulfillment of certification terms and conditions at all times, may render this certificate invalid. The approval is subject to the company maintaining its system to the required standards. This certificate can be verified at [www.tsncertification.com](http://www.tsncertification.com)

### Accredited By:

EUAS - Euro Universal Accreditation Systems

USA Address: 1401 Morris Road, Building 1, Suite 600, Alpharetta, GA 30004, Georgia, (USA)

Website: [www.euas-ac.org](http://www.euas-ac.org)

